



If you cannot properly launch the BrainStudio BrainRadio Flash Player on a non-Internet Explorer browser (such as Firefox, Safari, Opera, etc), you may need to clear out the cookies and cache files on your browser. Our player may be reading an old Javascript code that causes a different player to launch. By clearing this information out, it allows our players to pick up the code that is needed to launch the station in the Flash Player.

Safari:

- 1) Menu - Empty cache
 - 2) Menu - preferences - click security icon - click show Cookies button - click remove all button
- Restart browser

Opera:

- 1) Click tools - delete private data - details - check the following boxes : delete all cookies and delete entire cache - click on delete and restart browser

Firefox:

- 1) Menu - click preferences - click advanced - click network tab - on the "cache" section, click clear now - click OK
- 2) Menu - click preferences - click privacy - in the Cookies section, click Show cookies - in the Cookies dialog box, click remove all - click OK to close the Cookies dialog box - click OK to close Preferences